Posting: Strategic Training Executive Program (STEP 2.0) Internship with the Global Health Leadership Initiative (GHLI)

About Organization

Since 2006, GHLI has worked with partners around the world to transform management, leadership and organizational performance for improved health outcomes. GHLI works at the brink of praxis and research bringing diverse teams together in pursuit of ambitious healthcare goals. This is done by engaging practitioners from across disciplines and Yale faculty and students to promote a collective goal of developing effective leadership capacities and efficient management systems at the national, sub-national, community, and health facility level. GHLI leadership development programs are guided by a model of experiential learning that enhances both individual and group problem-solving capacity, develops effective relationships and organizational cultures, promotes use of data for decision-making, and generates evidence-based solutions that can be scaled up.

STEP 2.0 is a 6-month virtual change management solution offered by GHLI. The program prepares supply chain professionals to strengthen and manage effective supply systems for primary healthcare services through strategic problem solving, efficient operations, data-driven performance management, and robust human resource management processes. In collaboration with Chemonics International Inc, through the Global Health Supply Chain-Technical Assistance (GHSC-TA) Francophone Task Order (FTO), GHLI is leading the implementation of the STEP 2.0 program for supply chain managers in Côte d’Ivoire. The STEP intern will support GHLI on all activities for STEP Côte D’Ivoire.

Key Responsibilities

The primary role of the selected candidate will be to support GHLI’s Francophone STEP program. Primary responsibilities will include:

The intern will be responsible for the following duties:

a) Assist in the daily operations of STEP activities including engaging with participants through management coaching calls;
b) Facilitate Zoom breakout rooms sessions during lecture
c) Support the maintenance of the STEP online learning platform
d) Support the development of STEP’s evaluation framework
e) Conduct quantitative analysis of STEP data
f) Participate in day-to-day organizational activities including: team meetings, webinars, lectures GHLI staff and affiliated faculty lectures, and events led by GHLI;
g) Work with GHLI team to develop appropriate tools, templates, and visuals as needed for STEP
h) Additional tasks as needed or identified by GHLI staff.

Qualifications

Graduate students with both public health and business background preferred. The successful candidate possesses strong writing skills, the ability to think creatively and support the development of compelling tools that promote STEP organizational visibility and further its leadership, management, and global health objectives. Successful candidates will possess the following qualities:

- Interpersonal skills – ability to work closely with stakeholders from a range of backgrounds sometimes with competing priorities
- Written skills – able to condense information and present it creative ways to a diversity of stakeholders
- Sensitivity to diverse audiences and demonstrated good judgement about messaging;
- Qualitative and quantitative research skills;
- Experience with evaluation frameworks;
- French language required

Duration of Internship

This is a full time, 30 hour/week position with expected start date of June 2022.

Deadline and Application Process

- Cover letter and resume required
- Applications accepted on a rolling basis
- Applicants may apply by reaching out to lynka.ineza@yale.edu or respond to the posting directly at https://publichealth.yale.edu/career/careerboard/

Funding

Internship is contingent on successfully securing internship funding from YSPH. The YSPH internship funding deadline is Friday, April 1, 2022. All funding applications must be submitted via the student grants and fellowship database.

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